Healthy Options, Care Coordination, and Quality Monitoring Community Update

DSHS Mental Health Services for Children: Second Substitute House Bill 1088, Section 11 directs DSHS to make two changes to the outpatient mental health benefit provided to children age 18 and younger through the Healthy Options program or fee-forservice. **For dates of service on and after July 1, 2008:**

- The number of outpatient mental health treatment hours including evaluation that may be paid in a calendar year is increased from 12 to 20, and
- The type of provider who may bill for these services, previously limited to psychiatrists, is expanded to include the following:
 - Licensed Psychologists
 - Licensed Psychiatric Advanced Registered Nurse Practitioners
 - Licensed Independent Clinical Social Workers
 - Licensed Advanced Social Workers
 - o Licensed Marriage and Family Therapists
 - Licensed Mental Health Counselors

For more detailed information regarding the expanded mental health benefits please check out the HRSA Numbered Memos 08-17; 08-18; and 08-19. These can be downloaded from the Provider Publications website at http://fortress.wa.gov/dshs/maa/download/Index.htm

Healthy Options Enrollment: – The monthly managed care enrollment figures by county and by plan are posted to our website each month at: http://fortress.wa.gov/dshs/maa/HealthyOptions/HOEnrollmentdata.htm As of June 2008, 529,610 clients were enrolled in a managed care program including Primary Care Case Management (PCCM).

Medicare/Medicaid Integration Project (MMIP): will end on June 30, 2008. DSHS contracted with Evercare Premier to provide integrated medical and long-term care services for clients who were eligible for and formerly enrolled in MMIP. MMIP was an integration program that provided an opportunity to combine funding and care coordination for clients who were eligible for both Medicare and Medicaid (called "dual eligibles" clients). Integrating benefits created the opportunity for the combined programs to provide a medical home for clients and assist them in managing their health care needs. Because the program had limited eligibility and client eligibility and enrollment did not increase as expected, DSHS and Evercare Premier decided to explore other opportunities to provide integrated services such as medical and long-term care services."

Early and Periodic Screening, Diagnosis, and Treatment (EPSDT): All providers can get EPSDT medical charting forms free of charge at the following website: http://www1.dshs.wa.gov/msa/forms/eforms.html. There are several forms, based on the age of the child from 2-4 weeks to 18 years (forms 13-683 to 13-686B). The medical provider charts the child's medical information on the front page. The back page gives the parents child development information for that age group and gives ideas for discussion with the child's provider.

You can also order hard copies of the forms, on no carbon required (NCR) paper, from the Department of Printing On-line General Store free of charge at: https://fortress.wa.gov/prt/printwa/wsprt/default.asp. HRSA recommends the use of these charting forms during an EPSDT exam, although they are not required and other forms may be used by providers.



ProviderOne Countdown: The ProviderOne Project Team has made significant progress in the development and testing of the new system. We are all looking forward to the User Acceptance Test phase and implementation of the ProviderOne payment system in December 2008. The project team will be working

closely with the testers and continue to evaluate the actual implementation date. Please continue to watch for the ProviderOne Countdown news letter on the website at http://maa.dshs.wa.gov/ProviderOne.

ProviderOne Registration: The next major activity for providers will be the ProviderOne registration process. HRSA will be converting the current provider database in late July 2008. All providers currently receiving payment from the legacy Medicaid Management Information System (MMIS) will need to register in the ProviderOne system. Please look for specific information and system availability on the ProviderOne website and listsery email.

ProviderOne Client Eligibility Workshop Materials Available: The ProviderOne Provider Readiness Team very much enjoyed meeting with providers during our recent round of workshops across the state. We had an overwhelming response and high levels of participation in each city. Over 2200 providers attended the workshop and raised some very thoughtful questions. As usual, we learned as much from you as you did from us! For those of you who were interested in an electronic copy of the materials, you can obtain a copy of the presentation at http://maa.dshs.wa.gov/ProviderOne.

ProviderOne Technical Mapping Documents Available: The purpose of the technical mapping documents is to assist providers and/or their software vendors with the formatting of billing systems and software that will either send information to or receive information from the new DSHS payment system - ProviderOne. The technical mapping documents are to be used as an interim artifact enabling our trading partners to begin system modification planning and development activities. We will notify you as soon as the final companion guides are posted. Technical mapping documents can be accessed through https://vovici.com/wsb.dll/s/5ddfg34c69

Join the Provider Readiness Email Distribution List: The ProviderOne project has established an email distribution list dedicated to provider readiness activities. The project will send messages when training materials are posted on our web site or to announce upcoming workshop or training events. Please pass this link on to providers or anyone that may be interested in receiving updates on provider readiness activities. You may join or leave this list anytime at:

http://listserv.wa.gov/archives/providerone provider readiness.html

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Interested in Helping your Community? According to the US census bureau 2006 American Community Survey, 16.6% of all Washington residents speak a language other than English at home. www.factfinder.census.gov Limited English Proficiency (LEP) has been reported as a significant factor in the quality of care a person may receive. DSHS is looking for bilingual people to serve as interpreters. Interested people should come to the:

DSHS Community Services Office, 840 North Broadway Bldg A, Rm 103, Everett, WA. 98201

Please park only in marked DSHS parking and use back entrance to go into meeting space.

When: July 17, 2008

2 Sessions: 11:00 a.m. to 1:00 p.m. and 2:00 p.m. to 4:00 p.m.

For more information about interpreter services call (360) 725-1721 or check out the website at: http://maa.dshs.wa.gov/InterpreterServices/

List of DSHS Helpful Websites:

Children's Health Insurance Program: http://maa.dshs.wa.gov/CHIP/Index.html

Customer Publications: http://maa.dshs.wa.gov/CustomerPublications/

Healthy Options/Managed Care: http://maa.dshs.wa.gov/HealthyOptions/Index.html

Medical Assistance Eligibility: http://maa.dshs.wa.gov/Eligibility/Index.html

Medical Interpreter Services: http://maa.dshs.wa.gov/InterpreterServices/

Medical Transportation Services: http://maa.dshs.wa.gov/Transportation/index.html

Provider Directory for Healthy Options or Basic Health: http://ipndweb.dshs.wa.gov

Provider Publications - Billing Instructions, Fee Schedules, and Numbered Memos:

http://maa.dshs.wa.gov/Download/PublicationsFees.htm

ProviderOne MMIS Information: http://fortress.wa.gov/dshs/maa/ProviderOne/index.htm

WAMedWeb - https://wamedweb.acs-inc.com/wa/general/home.do

DSHS EDI and HIPAA information - http://fortress.wa.gov/dshs/maa/dshshipaa/